#### **Kandor Solutions Services**



We established Kandor Solutions with the goal of empowering Workday customers and implementing a more strategic and innovative approach to support HR, Finance, Student, and Planning systems. Regardless of where you currently stand in your journey, we are committed to assisting you in unlocking the full potential of Workday, tailored to your specific business operations, culture, and requirements. Our team excels at resolving intricate challenges across the entire Workday platform, using a unique client-side approach that prioritizes operations, business readiness, and change management. This document offers an overview of our services, which encompass Workday-specific Advisory and leadership, Implementation, and Post-Production support.

### Advisory Services



Bring a seasoned Workday Advisor on board to ensure you get the most out of your investment. Navigating the intricate Workday ecosystem and platform can be a challenging task without the right expertise and support. Successfully implementing, stabilizing, and managing the platform demands a deep knowledge base and specialized skills. Kandor offers over 50 years of collective Workday experience and adopts a genuinely client-focused approach to advisory and consulting services. Regardless of where you are in your Journey, we're here to be a guide.

### Leadership Services



When it comes to working with leadership, our goal is straightforward: we aim to assist our clients' executives in achieving immediate ROI and making well-informed decisions for all their HR, financial systems, and operational needs. Our client-side expertise and our approach to Workday deliver an ROI to our customers in the short, medium, and long term. Allow us to support your team's success with one of the top software solutions in the market.

# Implementation Services: Phase 1 & Beyond



Workday implementations can be challenging. They typically adhere to a structured methodology, and, more frequently than not, customers need more preparation to make well-informed decisions, efficiently manage the project, and prepare for a smooth transition to the go-live phase. However, the work doesn't end when you go live because Workday offers a continuous adoption system, fostering agility and allowing you to incorporate additional modules to enhance your existing features. Whether you're embarking on your journey or have been live for years and wish to expand your capabilities, we are here to support you!

## Life After Go-Live



Once you are live with Workday, the work has only just begun. We often refer to this as the "firefighter phase" because you and your team will constantly find yourself constantly putting out fires while ensuring that business operations continue to run smoothly. Moreover, you may also be considering ways to improve or introduce modular features, establish stability, and define your strategic roadmap for the future. Kandor has devised a framework to expedite your stabilization process. From providing training and establishing standard operating procedures to mobilizing subject matter experts to assist your team, let Kandor support you in extinguishing those operational fires.

### Platform Lifecycle Management



Have you thought about organizational change management? Training your end users? What about your Tier 1 People Operations Team or your Tier 2 Workday Administrators? We document and deliver training that is customized to your Workday design and solution. The training can be recorded, live, or on-demand. The Kandor team has a proven track record of helping customers re-align cross-functionally, enhance communication, establish roles & responsibilities, and transform Workday and the way you work for the better.